

DGT-AFF011 (51)/2/2020-O/O DIR (TC)
Government of India
Ministry of Skill Development & Entrepreneurship
Directorate General of Training

1st Floor, CIRTES Building,
Pusa Campus, New Delhi-110012
Dated: 18.08.2020

To

All ITIs

Sub: Grievances/Complaints on NCVT MIS from ITIs dealing with CTS - Regarding.

Sir/Madam,

DGT has been receiving Grievances/complaints through Mails from ITIs in connection with the issues faced during various activities in NCVT MIS. ITIs are hereby advised to contact the concerned as per the details mentioned below.

S.No	Related issue	Contact Details
1	Issue in NCVT MIS such as server not responding, server working slow, Uploaded CTS data not visible, Options not available in ITI login etc.,	NCVT MIS Helpdesk: (i) Email details with screen shots to; ncvtmis-msde@gov.in (ii) Dial :0124-4419167 (iii) Raise complaint at: help.ncvtmis.gov.in
3	Activation of IDs NOT verified and deleted cases	Pay activation fee using link: nimionlineadmission / iticorrections and share receipt copy to: murugarajan.r@dgt.gov.in .
3	Password resetting change of Mobile no. & Email ID.	(i) Password resetting can be done by ITIs themselves using “forget password” option. (ii) Change of mobile no. & email Id can be done ITIs using “edit profile” option. If issues still unresolved, ITIs may submit request in Letterhead duly endorsed by society/Trust and Affidavit from Notary public to: murugarajan.r@dgt.gov.in Tel no: 011-25802122
4	Complaints against ITI	Mail to: “ chauhan.bs68@nic.in ” with details and complete address of Complainant. Tel No; 011-25802121

Mails sent to officials other than above referred will not be entertained.

All ITIs are advised to mail their Grievances/complaints in proper format by briefly mentioning the issue, ITI's name, MIS code, Address and sender name, failing which, such mails will NOT be entertained.

Yours Sincerely


(Sunil Kumar Gupta)
Director

Copy to:

1. State Directors/Commissioner dealing with Craftsmen Training Scheme.
2. All RDSDE
3. M/S Wipro Noida.


(Ravi Chilukoti)
Joint Director