## Frequently Asked Questions (FAQs)

## **Grading of ITIs**

- 1. What is the purpose of this grading exercise?
  - The objective of conducting grading exercise for ITIs is to provide "star rating" to the performing institutes and give an opportunity to the institutes lagging behind in some of the parameters, to improve upon. The scoring shall be done against each of the defined parameters. Composite score of the institute shall determine its current performance level and shall enable them to find out the key areas where they can improve further, so as to get higher rating during next grading process
- 2. What are the benefits of grading? Following incentives shall accrue to ITIs who opt for grading and preferably score rating of 3 and above:
  - ITIs will be allowed to add new trades/units
  - Eligible to receive financial support under Government schemes including STRIVE (proposed World Bank Project)
  - Principals and Instructors of private ITIs will be provided training in central institutes in India and will also be given an opportunity for training abroad, wherever possible
  - Awards for best ITI and best Principal on "Skill Day" and on other relevant skill development platforms
  - Flexibility in charging higher course fee from students
  - No re-affiliation will be required if an ITI continuously scores 3+ rating provided there is no change in affiliation norms for the trades in ITI
  - Grading would be printed on final NCVT certificates. For ITI's not opting for grading, it will be indicated as "Ungraded ITI
- 3. What are the grading timelines?
  Refer to the grading framework
  (https://ncvtmis.gov.in/Material/GradingFramework.pdf) published on
  NCVT MIS portal for more details.
- 4. How do I rate ITIs?
  You need to go to <a href="https://ncvtmis.gov.in/Pages/ITI/Search.aspx?feedback">https://ncvtmis.gov.in/Pages/ITI/Search.aspx?feedback</a>
- 5. How do I get started? https://ncvtmis.gov.in/Pages/ITI/Search.aspx?feedback and go to submit ITI ratings → search your ITI of interest → choose your role → provide your credentials → provide ratings to various parameters → submit ratings.
- Who all can provide ratings?
   ITI (self-rating), Students, Parents, Visitor, Employees, faculty members, officers from DGT / state directorate etc.

- 7. What comments are required to be given by users?

  Users are expected to give the exact data.

  Example: Assume in Parameter No.14 (Drop Out rate), an ITI has 8.4% Drop Out rate.

  The ITI will write actual data i.e. 8.4 in comments along with 4 star (5% to less than 10%) selection for that parameter.
- 8. How do I get a rating removed from your site? No. Rating once submitted will not be removed.
- I do not have an account with NCVT MIS portal? How do I update my information?
   Use contact form template to reach helpdesk.
- 10.1'm being logged into someone else's account? Use contact form template to reach helpdesk.
- 11. Can I do grading from mobile/tablet?
  There is no specific website developed for mobile/PDAs
- 12. How soon are my ratings posted? Immediately!
- 13. How do the scores work? Each criteria and parameters is assigned a weightage and a cumulative score is arrived accordingly and the final rating will be an arithmetic weighted average of all ratings received.
- 14. How many times can I rate an ITI? An ITI (self-rating institute) can provide rating only once. Other roles can provide multiple ratings.
- 15. Do I have to give you my name or email address?

  No, it's not mandatory. But it's a good practice if you mention both details.
- 16. I've seen 'Account locked or wrong password?'
  Use contact form template to reach helpdesk for any queries regarding following:
  - Unable to login
  - Account locked
  - Unable to receive passwords
  - Reset credentials such as email ids and/or phone numbers, etc.
- 17. If I submit rating as unidentified user, will it be considered? No, such ratings will not be considered in final calculations.
- 18.1 was not able to complete the exercise and still ratings got submitted. How can I get my ratings removed?

  Remember ITI self-rating can be done only once!

- 19. Can I do ratings on trial purposes?

  One can provide ratings using ITI login only once. It is advisable for users to get familiarise with parameters by taking a print out of grading parameters before providing finally submitting as ITI user.
- 20. How do I know my score?

  Ratings submitted by a user are reflected immediately after submission as a pop up message. Users will also receive a system generated mail post submission stating the system generated score provided by them.
- 21. I'm having trouble logging into my member's page and/or adding ratings. What should I do?
  Use contact form template to reach the helpdesk.
- 22. How can I change my ratings before submission?

  One can change the star configuration by double clicking on the stars.
- 23. Can save my interim work in between as draft?

  No. One is required to complete the grading process in one session only.

## Terms used in the grading Framework

- Academic year: August July
- Calendar year: January December
- Unidentified users mean the users who do not want to disclose their identity like email id, name, mobile number etc. while rating the ITI.

## More Questions?

Please use the <u>Contact Form template</u> or send an email to <u>itigradinghelp@gmail.com</u> with details as mentioned in form below. Note that we do read every question and comment submitted, but we do not guarantee a response

