

Important Announcement

On 4th Feb -Friday, DGT service desk has been introduced for CTS/CITS exam related issue on pilot basis for students. Link for helpdesk is

<https://dgt.gov.in/servicedesk/>

Students can raise complaint and track his/her complaint - whether it is resolved or not. SMS/email also will be triggered to the student at each stage. Presently e-mail notification enabled. SMS notification also will be received shortly.

Provision has been made to RDSDE/NSTI/STATE to raise the complaints on behalf of the students or e-mail complaints received by them. Self-registration page will be enabled soon at

https://dgt.gov.in/service_desk/nodal/

With this tool, email and WhatsApp complaints also can be entered here to notify and track by the students.